

IMPORTANT INFORMATION

- ◆ All orders are shipped the next business day. (Please note: Our shipping department operates Monday through Friday only.)
- ◆ Overnight orders must be placed by 1:00 PM (Pacific) to be guaranteed for the next business day. Overnight service is not available in all locations. Information about next day rates and availability in your area can be obtained by calling our toll-free order line at 800.800.1300.
- ◆ Your order must be received by 9:00 PM (Pacific) on the last calendar day of the month to receive credit toward that month's commission requirements.

TERMS & CONDITIONS FOR RETURNS

- ◆ Check your order carefully. Please notify Cell Tech of any possible error by calling 800.687.1107.
- ◆ Cell Tech offers a 90-day money-back guarantee on products. Support materials are not refundable or exchangeable, and any such items received by Cell Tech will not be returned to sender.
- ◆ In order to receive a refund, unused products or empty bottles must be returned to Cell Tech within 90 days of the order date. Any product received by Cell Tech after the 90-day return period will not be returned to sender.
- ◆ No credits will be issued by phone. Products *must be returned* to Cell Tech for a refund.
- ◆ Credits for returns cannot be issued until at least one month following the month of the purchase.
- ◆ Credits are issued to the account the order was placed under, using the same payment method.
- ◆ Unauthorized refusal of packages may result in the termination of the account.
- ◆ Shipping charges are not refundable.

WAYS TO SAVE ON YOUR CELL TECH ORDER

Discounted AutoShip

A discounted AutoShip (monthly, bimonthly, or quarterly) features reduced shipping rates for the AutoShip order and any additional orders placed during the month. In addition, it allows the customer to save 10% on the products placed on the order. A discounted AutoShip order must have a value of at least \$50 (after the discount). Because this is considered a "standing order" we ask that customers keep the order for a minimum of three occurrences.

Regular AutoShip

A regular AutoShip (monthly, bimonthly, or quarterly) can be for any product amount. It also has reduced shipping rates for the AutoShip as well as for any additional orders placed during the month.

Extra Savings for Preferred Customers on AutoShip

We offer additional savings on shipping for Preferred Customers with an AutoShip of at least \$50.

Featured Products

Call the toll-free order line or check www.CellTech.com for the featured products of the month, available at a 10% discount.

Volume Discount

Product orders of \$500 or more receive a 10% discount. Discounts do not apply to already discounted products or to support materials.

NOTE: In most cases, only one discount applies. Consult an order operator for more information.

Shipping Charges

Shipping rates are subject to change. Call or check online for current prices.

U.S.

Rates for shipping are determined by the value of the order, the shipping zone, and the carrier.

To determine the shipping charge, follow these steps:

1. Decide which products you want to buy and calculate the value of your order.
2. Determine the shipping zone of the location where the package will be sent by referring to our zone chart, available online at www.CellTech.com.
3. Decide your shipping method: United Parcel Service (UPS) or United States Postal Service (USPS). Please note that UPS is not available for all locations.
4. View the online rate chart, using both the package value and the shipping zone, to determine the shipping charge.

Or call the order line at 800.800.1300 to have one of our agents calculate the shipping charge for you.